

Date: \_\_\_\_\_

# Patient Intake Form

Patient Name: \_\_\_\_\_

D.O.B. \_\_\_\_\_

Legal Sex (as listed on govt. ID / insurance policy): Female \_\_\_\_\_ Male \_\_\_\_\_ X \_\_\_\_\_

Race/Ethnicity:  
 Caucasian  Latino or Hispanic  Black or African American  Middle Eastern  South Asian  East Asian   
 Native American or Alaskan Native  Native Hawaiian or Pacific Islander  \_\_\_\_\_

## Health History

### General Health History

Do you have any of the following conditions: (Select all that apply)

|  |   |
|--|---|
| ADD/ADHD <input type="checkbox"/>                              | Heart Rhythm Abnormalities <input type="checkbox"/>     |
| Anxiety <input type="checkbox"/>                               | History of Heart Attack <input type="checkbox"/>        |
| Depression <input type="checkbox"/>                            | History of Stroke <input type="checkbox"/>              |
| Autism <input type="checkbox"/>                                | Blood Clotting Problems <input type="checkbox"/>        |
| Mental Health Problems <input type="checkbox"/>                | Blood Disorders <input type="checkbox"/>                |
| Thyroid Condition <input type="checkbox"/>                     | Hepatitis <input type="checkbox"/>                      |
| Cancer <input type="checkbox"/>                                | Liver Disease <input type="checkbox"/>                  |
| Hayfever/Seasonal Allergies <input type="checkbox"/>           | Fever Blisters/Herpes <input type="checkbox"/>          |
| Chronic Sinusitis/Sinus Congestion <input type="checkbox"/>    | Aids/HIV Infection <input type="checkbox"/>             |
| Asthma <input type="checkbox"/>                                | Tuberculosis <input type="checkbox"/>                   |
| Shortness of breath <input type="checkbox"/>                   | Other Contagious Disease <input type="checkbox"/>       |
| Chronic Obstructive Pulmonary Disease <input type="checkbox"/> | Kidney/Bladder Trouble <input type="checkbox"/>         |
| Difficulty Swallowing <input type="checkbox"/>                 | Sexual Problems <input type="checkbox"/>                |
| Acid Reflux/Heartburn <input type="checkbox"/>                 | Dry Mouth/Dry Eyes <input type="checkbox"/>             |
| Stomach Ulcers <input type="checkbox"/>                        | Gum (periodontal) Disease <input type="checkbox"/>      |
| Irritable Bowel Syndrome <input type="checkbox"/>              | Fainting Spells/Seizures <input type="checkbox"/>       |
| Diabetes <input type="checkbox"/>                              | Epilepsy <input type="checkbox"/>                       |
| High Cholesterol <input type="checkbox"/>                      | Joint Replacement <input type="checkbox"/>              |
| High Blood Pressure/Hypertension <input type="checkbox"/>      | Trauma/Injury to Face <input type="checkbox"/>          |
| Low Blood Pressure/Hypotension <input type="checkbox"/>        | Tinnitus/Ringing in the ear(s) <input type="checkbox"/> |
| Cardiac Pacemaker <input type="checkbox"/>                     | TMJ Pain <input type="checkbox"/>                       |
| Heart Valve Replacement <input type="checkbox"/>               | Fibromyalgia/Chronic Body Pain <input type="checkbox"/> |
| Heart Disease <input type="checkbox"/>                         | Shoulder Pain/Neck Pain <input type="checkbox"/>        |

### Sleep Health History

Do you have any of the following conditions: (Select all that apply)

|   |  |
|---|--|
| Snoring <input type="checkbox"/>                      | Obstructive Sleep Apnea <input type="checkbox"/>   |
| Excessive Daytime Sleepiness <input type="checkbox"/> | Central Sleep Apnea <input type="checkbox"/>       |
| Insomnia <input type="checkbox"/>                     | Narcolepsy <input type="checkbox"/>                |
| Restless Leg Syndrome <input type="checkbox"/>        | Periodic Limb Movement <input type="checkbox"/>    |
| Sleep Walking <input type="checkbox"/>                | Bed Wetting <input type="checkbox"/>               |
| Night Terrors <input type="checkbox"/>                | Circadian Rhythm Disorder <input type="checkbox"/> |

Have you ever had a sleep study? Yes  No   
 Approximate date of most recent sleep study: \_\_\_\_\_  
 Location of most recent sleep study: \_\_\_\_\_

Have you currently or previously used any of the following treatments for OSA?

|  | Current                  | Past                     |
|--|--------------------------|--------------------------|
| Mandibular Advancement Device Hypoglossal      | <input type="checkbox"/> | <input type="checkbox"/> |
| nerve stimulation (INSPIRE)                    | <input type="checkbox"/> | <input type="checkbox"/> |
| CPAP   | <input type="checkbox"/> | <input type="checkbox"/> |
| Myofunctional Therapy                          | <input type="checkbox"/> | <input type="checkbox"/> |
| Airway Surgery                                 | <input type="checkbox"/> | <input type="checkbox"/> |
| Tongue Tie and/or Lip Tie Release (frenectomy) | <input type="checkbox"/> | <input type="checkbox"/> |

### Care Providers

Do you have a Primary Care Provider (including Pediatrician)?

Yes  No 

If yes:

Name of Primary Care Provider \_\_\_\_\_

Location of Primary Care Provider \_\_\_\_\_

Do you have a Sleep Specialist or ENT?

Yes  No 

If yes:

Name of Sleep Specialist or ENT \_\_\_\_\_

Location of Sleep Specialist or ENT \_\_\_\_\_

### Headaches & Migraines

Do you get headaches? Yes  No 

If yes, how often \_\_\_\_\_

What triggers the headache? \_\_\_\_\_

What relieves headache? \_\_\_\_\_

|                    |                                      |                                 |
|--------------------|--------------------------------------|---------------------------------|
| Describe headache: | Dull <input type="checkbox"/>        | Aching <input type="checkbox"/> |
|                    | Thunderclap <input type="checkbox"/> | Sharp <input type="checkbox"/>  |

|  |  |  |
|--|--|--|
| What part of the head?                 | Forehead <input type="checkbox"/>          | Behind eyes <input type="checkbox"/>     |
| One Side only <input type="checkbox"/> | Sides of the head <input type="checkbox"/> | Top of the Head <input type="checkbox"/> |

### Allergies

|                                       |   |
|---------------------------------------|---|
| Latex <input type="checkbox"/>        | Pain Medications <input type="checkbox"/> |
| Metal <input type="checkbox"/>        | Plastic <input type="checkbox"/>          |
| Acrylic <input type="checkbox"/>      | Food <input type="checkbox"/>             |
| Contrast Dye <input type="checkbox"/> | Antibiotics <input type="checkbox"/>      |

List all other allergies: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

### Medication

Do you take any of the following medication types at least once a week?

|  |   |
|--|---|
| Blood pressure medication <input type="checkbox"/>                     | Chemotherapy agents (IV or oral) <input type="checkbox"/> |
| Pills for diabetes <input type="checkbox"/>                            | Sleeping medication <input type="checkbox"/>              |
| Depression medication <input type="checkbox"/>                         | Insulin <input type="checkbox"/>                          |
| ADHD medication/stimulants <input type="checkbox"/>                    | Pain medication <input type="checkbox"/>                  |
| Sexual function stimulant <input type="checkbox"/>                     | Anxiety medication <input type="checkbox"/>               |
| Thyroid medication <input type="checkbox"/>                            | Bladder urge suppressant <input type="checkbox"/>         |
| Antihistamine or steroid for nasal congestion <input type="checkbox"/> | Cannabinoids (THC or CBD) <input type="checkbox"/>        |
|  | Home Oxygen <input type="checkbox"/>                      |

List any medications (prescriptions, OTC, herbal supplements):  
 \_\_\_\_\_  
 \_\_\_\_\_

Are you required to pre-med with antibiotics before dental treatment?

Yes  No

# Patient Intake Form

## **Health History**

### **Surgeries/Hospitalizations**

Have you had any surgery on the following body parts or types?

|              |                          |                     |                          |
|--------------|--------------------------|---------------------|--------------------------|
| Nose         | <input type="checkbox"/> | Weight Loss Surgery | <input type="checkbox"/> |
| Tongue       | <input type="checkbox"/> | Sinus               | <input type="checkbox"/> |
| Palate/Lips  | <input type="checkbox"/> | Jaw                 | <input type="checkbox"/> |
| Back (spine) | <input type="checkbox"/> | Tonsils/Throat      | <input type="checkbox"/> |
| Sleep Apnea  | <input type="checkbox"/> | Adenoids Removed    | <input type="checkbox"/> |
|              |                          | Neck                | <input type="checkbox"/> |
|              |                          | Lungs               | <input type="checkbox"/> |
|              |                          | Brain               | <input type="checkbox"/> |
|              |                          | TMJ                 | <input type="checkbox"/> |
|              |                          | Teeth               | <input type="checkbox"/> |

List ALL previous surgeries or procedures below (include year):

---

Are you planning on any upcoming surgeries or procedures? Yes  No

Details: \_\_\_\_\_

---

Have you been hospitalized within the past 5 years? Yes  No

If yes, what illness or problem? \_\_\_\_\_

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### **Dental & Orthodontics**

Are you planning on any upcoming dental work? Yes  No

Details of upcoming dental work: \_\_\_\_\_

Are you currently undergoing any orthodontic treatment? Yes  No

Name of orthodontist or specialist \_\_\_\_\_

Location of orthodontist or specialist \_\_\_\_\_

Have you undergone orthodontics in the past (i.e. braces, aligners, expanders, etc.)? Yes  No

If Yes, how many times? 1  2  3+

In what year(s)? \_\_\_\_\_

Have you ever had IPR (slimming teeth in ortho)? Yes  No

Have you ever had headgear?  
If yes, in what year(s)? \_\_\_\_\_

Were permanent teeth removed as part of  
your orthodontics? Yes  No

### **Family & Social**

Family History (Select all that Apply)

|                     |                          |                       |                          |
|---------------------|--------------------------|-----------------------|--------------------------|
| High Blood Pressure | <input type="checkbox"/> | Heart Disease         | <input type="checkbox"/> |
| Diabetes            | <input type="checkbox"/> | Obesity               | <input type="checkbox"/> |
| Cancer              | <input type="checkbox"/> | Stroke                | <input type="checkbox"/> |
| Snoring             | <input type="checkbox"/> | Sleep Apnea           | <input type="checkbox"/> |
| Insomnia            | <input type="checkbox"/> | Restless Leg Syndrome | <input type="checkbox"/> |
| Anxiety             | <input type="checkbox"/> | Depression            | <input type="checkbox"/> |

Family History Details: \_\_\_\_\_

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Do you now, or have you ever, smoked? Yes  No  Current

How many packs of cigarettes per week? \_\_\_\_\_

Do you consume alcohol? Yes  No

How many drinks per week? \_\_\_\_\_

Do you regularly consume caffeine or  
sugary drinks like soda? Yes  No

How often? \_\_\_\_\_

Do you now, or have you ever, vaped? Yes  No

If yes, what type of vaping product? \_\_\_\_\_

How often? \_\_\_\_\_

Who sleeps in the same room with you (select all that apply)?

|          |                          |                     |                          |
|----------|--------------------------|---------------------|--------------------------|
| Spouse   | <input type="checkbox"/> | Other family member | <input type="checkbox"/> |
| Partner  | <input type="checkbox"/> | I sleep alone       | <input type="checkbox"/> |
| Roommate | <input type="checkbox"/> | Pet                 | <input type="checkbox"/> |

Do you have pets? Yes  No

If yes, how many and what type of pets? \_\_\_\_\_

Are you currently or planning to become  
pregnant? Yes  No

# Patient Intake Form

## **Dental History**

When was your last dental visit? \_\_\_\_\_

Date of last radiographs (x-rays): \_\_\_\_\_

How many dentists have you seen in the last 5 years?

0

1-2

3-4

5+

What is your immediate dental need, if any?

\_\_\_\_\_

Are you happy with your smile?

\_\_\_\_\_

Is there any aspect of your smile you hope to correct?

\_\_\_\_\_

Has anything prevented you from addressing this concern in the past?

\_\_\_\_\_

Does dental treatment make you nervous?

Extremely

Moderately

Slightly

No

Have you ever had cavities or other dental concerns?

Yes

No

If Yes, please explain: \_\_\_\_\_

Do you have any of the following?

Bleeding gums  Food impactions  Orthodontic treatment

Loose teeth  Sensitivity to pressure  Unpleasant taste/bad breath

Sensitivity to cold  Bite your cheeks/lips  Gum recession

Sensitivity to heat  Difficulty opening or closing jaw  Gum disease

Burning tongue/lips  Clicking/popping in the jaw  Teeth removed for braces

Swelling or lumps in the mouth  Clenching or grinding  Wisdom teeth removed

Frequent blisters on lip/mouth  Change in bite or multiple bites  Change in teeth shape/length

Sensitivity to sweets  Shifting teeth  Bruxism

Other: \_\_\_\_\_

How often do you brush?

\_\_\_\_\_

Your toothbrush is:

Soft  Medium  Hard

Do you use the following?

Manual toothbrush  Dental Floss  Breath mints/Altoids

Electric toothbrush  Mouthwash  Fluoride Rinse



# EVOLUTION DENTAL

## New Patient Registration

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_

Address: \_\_\_\_\_ City/State/Zip: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Cell / Home Drivers License: \_\_\_\_\_

Pronouns: \_\_\_\_\_ Legal Sex (on insurance forms): M / F / X

Email Address: \_\_\_\_\_

Preferred Pharmacy: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Main Cross Streets: \_\_\_\_\_

Emergency Contact Name: \_\_\_\_\_

Relationship to patient: \_\_\_\_\_ Phone Number: \_\_\_\_\_

### Guarantor Information - If Different From Patient

Name: \_\_\_\_\_ Relationship to patient: \_\_\_\_\_

Address: \_\_\_\_\_ City/State/Zip: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Cell / Home Pronouns: \_\_\_\_\_

Email Address: \_\_\_\_\_ Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_

Please check this box if you give us, Evolution Dental staff and team, permission to discuss your treatment and financial arrangements with this person. Signature of patient: \_\_\_\_\_



# EVOLUTION DENTAL

## Consent for Photography or Video Release

At Evolution Dental, we prefer to document all services and treatments performed. New patient exams start with a series of photographs. This baseline record provides a useful reference point throughout your treatment. We also take before and after photos and provide those to you if desired so that you may have a record of your own progress. At times we may wish to share these photos with other providers for additional review for the purpose of ensuring that our patients receive the best possible care and experience the best treatment outcomes. You are not required to sign this release form.

I, the patient/guardian (the "Releasor"), grant permission and consent to the listed Provider (the "Releasee") for use of the photograph(s) or video content taken during any of the office visits for presentation under any legal condition including but not limited to: illustration, educational purposes, educational web content, and as part of the normal course of operations of the practice such as in coordination with a laboratory or supporting organization who may provide clinical guidance or resources to aid the Provider in treatment management.

**Consent is granted for the following (please check one):**

- Both intra-oral (inside the mouth) and extra-oral (face / body / external) images
- Intra-oral only
- Extra-oral only
- I do not consent**

This authorization and release shall also apply to the benefit of the legal representatives and licensees of Dr. Russell Teasdale and Evolution Dental.

- I am over the age of eighteen
- I have read and fully understand the terms of this release.

Releasor Name : \_\_\_\_\_  
Patient or Guardian **Name**

Releasor Signature: \_\_\_\_\_  
Patient or Guardian **Signature**

Date: \_\_\_\_\_



## RECORDS RELEASE REQUEST

To Releasing Doctor or Physician: \_\_\_\_\_

Phone number: \_\_\_\_\_

Fax number: \_\_\_\_\_

Doctor Address: \_\_\_\_\_

I authorize the release of dental records relevant to dental treatment, or copies of such, and request that they be transferred to:

**Evolution Dental**  
Dr. Russell C. Teasdale, DMD  
1316 SW 13<sup>th</sup> Avenue Suite B • Portland, Oregon 97201  
Office: (503)974-3829 • Fax: (886)316-3136

Please email to: [hello@evolutiondentalpdx.com](mailto:hello@evolutiondentalpdx.com)

Please send most current:

- CBCT Scan: \_\_\_\_\_
- Sleep Study and interpretation/diagnosis: \_\_\_\_\_
- Any information pertaining to tooth # \_\_\_\_\_
- Other \_\_\_\_\_

---

Patient First and Last Name

Date of Birth

---

Patient or Responsible Party Signature

Date



## **ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES**

**“You May Refuse to Sign This Acknowledgement”**

I \_\_\_\_\_ (printed name) have been informed of the Notice of Privacy Practices for Evolution Dental.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

---

### **FOR OFFICE USE ONLY**

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We attempted to obtain written acknowledgement of receipt of our Notice of Privacy Practices, but acknowledgement could not be obtained because:

- Individual refused to sign
- Communications barriers prohibited obtaining the acknowledgment
- An emergency situation prevented us from obtaining acknowledgement
- Other (Please Specify)

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## NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW HEALTH AND MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

THE PRIVACY OF YOUR HEALTH AND MEDICAL INFORMATION IS IMPORTANT TO US.

### OUR RESPONSIBILITIES

We at Evolution Dental, P.C. understand that medical information about you and your health is personal. Applicable federal and state law requires us to maintain the privacy of your health information. We are also required to give you this Notice about our privacy practices, our legal duties, and your rights concerning your health information. We must follow the privacy practices that are described in this Notice while it is in effect. This Notice takes effect 03/21/23, and will remain in effect until we replace it. We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information. We reserve the right to change our privacy practices and the terms of this Notice at any time, provided such changes are permitted by applicable law. We reserve the right to make the changes in our privacy practices and the new terms of our Notice effective for all health information that we maintain, including health information we created or received before we made the changes. Before we make a significant change in our privacy practices, we will change this Notice and make the new Notice available upon request. You may request a copy of our Notice at any time. For more information about our privacy practices, or for additional copies of this Notice, please contact us using the information listed at the end of this Notice.

### USES AND DISCLOSURES OF HEALTH INFORMATION

We may use and disclose health information about you for treatment, payment, and healthcare operations. For example:

**To Treat You:** We can use or disclose your health information to a physician or other healthcare provider providing treatment to you.

**Billing and Payment For Services:** We can use and disclose your health information to obtain payment for services we provide to you.

**Healthcare Operations:** We can use and disclose your health information in connection with our healthcare operations which include quality assessment and improvement activities, reviewing the competence or qualifications of healthcare professionals, evaluating practitioner and provider performance, conducting training programs, accreditation, certification, licensing or credentialing activities.

**Your Authorization:** In addition to our use of your health information for treatment, payment or healthcare operations, you may give us written authorization to use your health information or to disclose it to anyone for any purpose. If you give us an authorization, you may revoke it in writing at any time; your revocation will not affect any use or disclosures permitted by your authorization while it was in effect. Unless you give us a written authorization, we cannot use or disclose your health information for any reason except those described in this Notice.

**To Your Family and Friends:** We must disclose your health information to you as described in the Patient Rights section of this Notice. We may disclose your health information to a family member, friend or another person to the extent necessary to help with your healthcare or with payment for your healthcare, but only if you agree that we may do so.

**Persons Involved In Care:** We may use or disclose health information to notify, or assist in the notification of (including identifying or locating) a family member, your personal representative or another person responsible for your care, of your location, your general condition, or death. If you are present, then prior to use or disclosure of

your health information, we will provide you with an opportunity to object to such uses or disclosures. In the event of your incapacity or emergency circumstances, we will disclose health information based on a determination using our professional judgment disclosing only health information that is directly relevant to the person's involvement in your healthcare. We will also use our professional judgment and our experience with common practice to make reasonable inferences of your best interest in allowing a person to pick up filled prescriptions, medical supplies, X-rays, or other similar forms of health information.

**Marketing Health-Related Services:** We will not use your health information for marketing purposes without your written permission.

**Required by Law:** We may use or disclose your health information when we are required to do so by state or federal law, including with the Department of Health and Human Services if it wants to see that we are complying with federal privacy law.

**Abuse or Neglect:** We may disclose your health information to appropriate authorities if we reasonably believe that you are a possible victim of abuse, neglect, or domestic violence or the possible victim of other crimes. We may disclose your health information to the extent necessary to avert a serious threat to your health or safety or the health or safety of others.

**National Security:** We may disclose to military authorities the health information of Armed Forces personnel under certain circumstances. We may disclose to authorized federal officials health information required for lawful intelligence, counterintelligence, and other national security activities. We may disclose to correctional institution or law enforcement official having lawful custody of protected health information of inmate or patient under certain circumstances.

**Respond to organ and tissue donation requests:** We can share health information about you with organ procurement organizations.

**Work with a medical examiner or funeral director:** We can share health information with a coroner, medical examiner, or funeral director when an individual dies.

**Address workers' compensation, law enforcement, and other government requests: We can use or share health information about you:**

- For workers' compensation claims
- For law enforcement purposes or with a law enforcement official
- With health oversight agencies for activities authorized by law
- For special government functions such as military, national security, and presidential protective services

**Respond to lawsuits and legal actions:** We can share health information about you in response to a court or administrative order, or in response to a subpoena.

**Appointment Reminders:** We may use or disclose your health information to provide you with appointment reminders (such as voicemail messages, postcards, text messages or letters).

## **PATIENT RIGHTS**

**Access:** You have the right to look at or get copies of your health information, with limited exceptions. You may request that we provide copies in a format other than photocopies. We will use the format you request unless we cannot practicably do so. (You must make a request in writing to obtain access to your health information. You may obtain a form to request access by using the contact information listed at the end of this Notice. We will charge you a reasonable cost-based fee for expenses such as copies, mailing, and staff time. You may also request access by sending us a letter to the address at the end of this Notice. If you request an alternative format, we will charge a cost-based fee for providing your health information in that format. If you prefer, we will prepare a summary or an explanation of your health information for a fee. Contact us using the information listed at the end of this Notice for a full explanation of our fee structure.)

**Disclosure Accounting:** You have the right to receive a list of instances in which we or our business associates disclosed your health information for purposes, other than treatment, payment, healthcare operations and certain other activities, for the last 6 years, but not before April 14, 2003. If you request this accounting more than once in a 12-month period, we may charge you a reasonable, cost-based fee for responding to these additional requests.

**Restriction:** You have the right to request that we place additional restrictions on our use or disclosure of your health information. We are not required to agree to these additional restrictions, but if we do, we will abide by our agreement (except in an emergency).

**Alternative Communication:** You have the right to request that we communicate with you about your health information by alternative means or at alternative locations. (You must make your request in writing.) Your request must specify the alternative means or location, and provide satisfactory explanation how payments will be handled under the alternative means or location you request.

**Amendment:** You have the right to request that we amend your health information. (Your request must be in writing, and it must explain why the information should be amended.) We may deny your request under certain circumstances.

**Records Transfer:** If a healthcare practice where your health information records reside is sold or merges with another practice or organization, your records will be transferred to the new owner. However, you may request that copies of your health information be transferred to another practice.

**Electronic Notice:** If you receive this Notice on our Web site or by electronic mail (e-mail), you are entitled to receive this Notice in written form.

## QUESTIONS AND COMPLAINTS

If you want more information about our privacy practices or have questions or concerns, please contact us.

If you are concerned that we may have violated your privacy rights, or you disagree with a decision we made about access to your health information or in response to a request you made to amend or restrict the use or disclosure of your health information or to have us communicate with you by alternative means or at alternative locations, you may complain to us using the contact information listed at the end of this Notice. You also may submit a written complaint to the U.S. Department of Health and Human Services by sending a letter to 200 Independence Avenue, S.W., Washington, D.C. 20201, calling 1-877-696-6775, or visiting [www.hhs.gov/ocr/privacy/hipaa/complaints/](http://www.hhs.gov/ocr/privacy/hipaa/complaints/).

We support your right to the privacy of your health information. We will not retaliate in any way if you choose to file a complaint with us or with the U.S. Department of Health and Human Services.

Privacy Officer: Claire Frazier

Telephone: (503)974-3829

E-mail: [hello@evolutiondentalpdx.com](mailto:hello@evolutiondentalpdx.com)

Address: 1316 SW 13th Ave Suite B

Zip Code: 97201

State: Oregon

City: Portland



# EVOLUTION DENTAL

## Financial Policy & Agreement

### Payment Options & Financial Arrangements

We recognize that patients have differing needs when it comes to fulfilling financial obligations. We accept the following payment methods for payment in full: **American Express, Discover, Mastercard, Visa, HSA/FSA, cash, and check.** A **\$45 fee** will be assessed for any returned checks.

Layaway plans, payment plans, and third-party financing may be available for qualifying treatment plans pending credit approval. **All payment arrangements must be made at the time of treatment acceptance.**

### Insurance Billing

Evolution Dental is an **out-of-network provider with all medical insurance plans.** We do not accept insurance assignment, meaning we are not paid directly by health insurance and we cannot anticipate the dollar amount that will be paid by insurance following a claim submitted on behalf of a patient. For this reason, **full payment must be arranged between the patient (or guarantor) and Evolution Dental at the time of service.**

As a courtesy, when appropriate, we will submit insurance claims on your behalf for out-of-network benefits within the timely filing window. While we will work with you to help maximize available benefits, **we are not a financial institution and cannot guarantee insurance participation in the cost of your care.**

Insurance payments are to be made **directly to the patient**, not to our office.

In some cases, we may be **in-network with your dental insurance plan.** If applicable, we will review your treatment plan against your policy and adjust upfront costs accordingly. **Patients remain ultimately responsible for payment in full** if insurance fails to pay the anticipated amount for any reason.

### New Patient Booking Fee

A booking fee is required for all new patients at the time of scheduling and will be applied toward the first appointment.

- **\$250** for a 90-minute new patient consultation
- **\$150** for all other first-visit appointments

Booking fees may be transferred or refunded **only if our office receives notice to cancel or reschedule during business hours at least two (2) business days in advance**, in accordance with the section below on rescheduling, cancellations, and missed appointments.

## **Appointment Rescheduling, Cancellation & Missed Appointments**

Because our practice operates with a single operatory, **each appointment time is reserved exclusively for the scheduled patient**. Missed or late-cancelled appointments cannot be filled on short notice and directly impact our ability to care for other patients.

### **Notice Requirements**

A minimum of **two (2) business days (48 hours)** notice is required to cancel or reschedule an appointment. Cancellations received at least two business days in advance **will not incur a fee**.

Cancellation notices are considered received **only during business hours**, which are **Monday–Thursday, 8:00 AM–5:00 PM**. Messages left outside of business hours (evenings, weekends, or holidays) will be processed on the next business day.

### **Missed (No-Show) Appointment Fees:**

- **\$250** for new patient consultations
- **\$150 per hour** for all other appointments (rounded to the nearest hour)

### **Late Cancellation Fees (less than two business days' notice):**

- **\$250 late cancellation fee** for new patient consultations
- **\$100 late cancellation fee** for all other appointments

All fees must be paid **prior to rescheduling**. Repeated late cancellations or no-shows may result in placement on a **last-minute-only scheduling list** and/or a requirement to **pay in full at the time of booking**. Please note that insurance companies do **not** cover missed appointment or cancellation fees.

Special exceptions may be considered on a **case-by-case basis** for sudden illness or family emergencies. We appreciate your help in keeping our small team healthy by staying home if you are ill.

## **Refund Policy**

The availability and amount of any refund depend on multiple factors, including but not limited to: amounts paid, amounts owed, costs already incurred by our office, and insurance claims that have been submitted or processed. Custom treatments may include non-refundable laboratory fees. Doctor chair time already utilized is non-refundable. Refunds are reviewed **on a**

**case-by-case basis** and are issued **once per month**. To be eligible for any refund, a patient must **formally discontinue the treatment in question** prior to a refund being considered.

## **Acknowledgment**

A signed copy of this document is required prior to the first appointment. By signing below and scheduling an appointment with our office, you acknowledge you have read, understand, and agree to each of the above terms of the Financial Policy.

---

Patient Name

---

Patient Signature

---

Date

Please complete the section below only if the financial guarantor (party responsible for payment) is other than the patient and/or if the patient is under the age of 18.

---

Guarantor Name

---

Guarantor Signature

---

Date